




# How to Access or Order a Member ID Card

## MEDICAL



1. Log in to [blueshieldca.com](https://blueshieldca.com) or use the **Blue Shield of California** mobile app.
2. Click on the ID Card Button.
3. Your ID card should be visible on the screen.
4. Select the print option, or right click to choose print options.

### To contact customer service:

 CCSB TRIO HMO:  
(844) 515-9068

 CCSB Access + HMO:  
(855) 258-3744

 CCSB Full PPO:  
(855) 258-3744



1. Log in to [kp.org](https://kp.org) or the **Kaiser Permanente** mobile app.
2. Tap the membership icon on the dashboard.
3. Your ID card will be available for use for easy check-in and picking up prescriptions.

Note: This does not replace your physical ID card, so please hold on to it.

### To contact customer service:

 (800) 464-4000



1. Log in to your Sharp Health Plan online account at [sharphealthplan.com/login](https://sharphealthplan.com/login) or through the mobile app.
2. Select “See my ID card” to view your ID card or request a new card.
3. Your new card will be mailed to you within 7-10 business days.

Note: You can view or print your Digital ID Card through the mobile app until you receive your new replacement card in the mail.

### To contact customer service:

 (800) 359-2002

## DENTAL



 [deltadentalins.com](https://deltadentalins.com)

 (888) 282-8528

**Have additional questions? We're here to help! Contact your Certified Insurance Agent or our Small Business Service Center at:**

**(855) 777-6782 [CoveredCA.com/ForSmallBusiness](https://CoveredCA.com/ForSmallBusiness)**

\*Instructions to access and order your Member ID card are subject to change by the carrier without notice.

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